



Chief Executive Officer's Report

Prepared for:

September 23, 2025 Governing Board Meeting

Prepared by:

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Community Services of Northeast Texas, Inc. Impact Report

Head Start Preschool • Ages 3-5 years • Preparation for Kindergarten • Family Empowerment • 465 Children Served • In-Kind: 100% Met • Partnerships with Bloomburg ISD, Hughes Springs ISD, Pittsburg ISD, and Texarkana ISD Head Start Preschool focuses on preparing children for Kindergarten and empowers families to break the cycle of generational poverty.	Family Empowerment • Priority: Individuals and families that are willing to work toward self-sufficiency • Budgeting/Financial Literacy • Employment Readiness • 74 Individuals Enrolled • 7 Individuals Transitioned out of Poverty • Stabilization Assistance Family Empowerment focuses on the entire family empowering them to break the cycle of generational poverty.
Early Head Start • Ages 12 months-3 years • Preparation for Preschool • Family Empowerment • 16 Children and Families Served • In-Kind: 24% Met Early Head Start focuses on preparing children for Pre-Kindergarten and empowers families to break the cycle of generational poverty.	Comprehensive Energy Assistance Program (CEAP) • Priority: Elderly, Disabled, Families with Children 5 years and younger • Utility Assistance • Heating/Cooling Assistance • Energy Saving Tips CEAP assists individuals and families with their utility bills and heating/cooling systems.
Tenant Based Rental Assistance (TBRA) • Priority: Individuals and families that are willing to work toward self-sufficiency • Priority: Persons with Disabilities • Priority: Disaster Relief • Rental Assistance • Utility Assistance TBRA assists with rental and utility assistance for a limited timeframe.	CSBG Discretionary • Priority: Organizational Capacity Improvements The current CSBG Discretionary Grant of \$2,000.00 was awarded to aid in organizational capacity improvements. It is being used for IT related needs.
Student Impact • Priority: Students that are interested in obtaining skills related to employment and adulthood We currently have one paid student internship opening in the Student Impact Program.	Mrs. Margaret's Food Pantry • Priority: Provide food for anyone experiencing food insecurity • Funded by donations (food and money) • Local Church donated a truckload of food • \$411 carried over from 2024 donations • \$950 in donations received in 2025 • Over 65 individuals served in 2025 Mrs. Margaret's Food Pantry currently has over \$800 left to continue serving individuals families experiencing food insecurity.
YEAR TO DATE TOTAL EXPENDED FUNDS: \$6,137,012.15 TOTAL INDIVIDUALS SERVED: 5,220 TOTAL ECONOMIC IMPACT: \$42,959,085.00 *Total economic impact is calculated by multiplying the total federal expenses times 7 (per our Auditor)	

Future Impact Plans (part of the 10 year plan)

Homeowner Reconstruction Assistance Program (HRA) • Priority: Reconstruction/Replacement of dilapidated homes/manufactured housing units • Site built homes • Manufactured housing units • Forgivable loan or grant *This is option one for permanent housing ownership programs being considered.	Homebuyer Assistance with New Construction Program (HANC) • Priority: Pathway to Homeownership • Sit built homes • Manufactured housing units • Fixed-rate loan • Loan is held by TDHCA *This is option two for permanent housing ownership programs being considered.
Contract for Deed Program (CFD) • Conversion of contracts for deeds into traditional mortgages through acquisition or refinance • Reconstruction • New Construction • Replacement of manufactured housing	Amy Young Barrier Removal Program (AYBR) • Priority: Persons with Disabilities • Accessibility modifications to existing homes • Tenants or homeowners • Construction oversight
Federally Qualified Health Center (FQHC) • Priority: Individuals and families in need of healthcare • Sliding scale fees Healthcare in our rural service area is scarce. FQHC's are currently being researched further.	Permanent Housing Solutions Partnership • Priority: Transitional Housing participants, unhoused population Coordinate with a permanent housing solutions partner to provide permanent housing for the unhoused or temporarily housed.
A New Beginning Transitional Housing • Priority: Unhoused population, individuals and families that are willing to work toward self-sufficiency • Temporary Housing A New Beginning Transitional Housing assists the unhoused population in our service area. Currently, the Morris House is occupied. There are plans for additional transitional housing locations.	Head Start/Early Head Start Expansion • Home based (HS and EHS) • More EHS seats • Child Care Partnerships Future plans for Head Start and Early Head Start include a home-based program that begins from the womb. Healthier mothers have the potential of leading to healthier children.

Story of the Month:

This month's featured story of the month comes from a town in Cass County. One of our Community Partners called and said that a family in our service area experienced a house fire, had no money, and did not have a place to stay. Our Family Empowerment Team immediately contacted the family and verified their eligibility for the program. As a temporary measure, the family was placed in a local hotel for two weeks and given gift cards for food, clothing, gas and other basic necessities that were lost in the fire. The family is unable to move back into their home until insurance funds the repairs, so they were placed in an apartment with a short-term lease by our team after spending two weeks in the hotel. Without the help of our Family Empowerment Team, this family could have ended up in the unhoused population. We are so proud of our team and thankful for our partnerships!



Chief Executive Officer's Report

Prepared for:

October 28, 2025 Governing Board Meeting

Prepared by:

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Community Services of Northeast Texas, Inc. Impact Report

Head Start Preschool • Ages 3-5 years • Preparation for Kindergarten • Family Empowerment • 459 Children Served; 6 vacancies • In-Kind: 100% Met • Partnerships with Bloomburg ISD, Hughes Springs ISD, Pittsburg ISD, and Texarkana ISD Head Start Preschool focuses on preparing children for Kindergarten and empowers families to break the cycle of generational poverty.	Family Empowerment • Priority: Individuals and families that are willing to work toward self-sufficiency • Budgeting/Financial Literacy • Employment Readiness • 80 Individuals Enrolled • 11 Individuals Transitioned out of Poverty • Stabilization Assistance Family Empowerment focuses on the entire family empowering them to break the cycle of generational poverty.
Early Head Start • Ages 12 months-3 years • Preparation for Preschool • Family Empowerment • 16 Children and Families Served • In-Kind: 28% Met Early Head Start focuses on preparing children for Pre-Kindergarten and empowers families to break the cycle of generational poverty.	Comprehensive Energy Assistance Program (CEAP) • Priority: Elderly, Disabled, Families with Children 5 years and younger • Utility Assistance • Heating/Cooling Assistance • Energy Saving Tips • 2025 Client Assistance funds are fully expended CEAP assists individuals and families with their utility bills and heating/cooling systems.
Tenant Based Rental Assistance (TBRA) • Priority: Individuals and families that are willing to work toward self-sufficiency • Priority: Persons with Disabilities • Priority: Disaster Relief • Rental Assistance • Utility Assistance TBRA assists with rental and utility assistance for a limited timeframe.	CSBG Discretionary • Priority: Organizational Capacity Improvements The current CSBG Discretionary Grant of \$2,000.00 was awarded to aid in organizational capacity improvements. It is being used for IT related needs.
Student Impact • Priority: Students that are interested in obtaining skills related to employment and adulthood • We currently have one student from Jefferson ISD working in the Student Impact Program. The Student Impact Program is an opportunity for High School Students aged 16 and up to gain employment related skills that will last a lifetime.	Mrs. Margaret's Food Pantry • Priority: Provide food for anyone experiencing food insecurity • Funded by donations (food and money) • Local Church donated a truckload of food • \$411 carried over from 2024 donations • \$950 in donations received in 2025 • Over 65 individuals served in 2025 Mrs. Margaret's Food Pantry currently has over \$800 left to continue serving individuals families experiencing food insecurity.
YEAR TO DATE TOTAL EXPENDED FUNDS: \$6,590,562.37 TOTAL INDIVIDUALS SERVED: 5,563 TOTAL ECONOMIC IMPACT: \$46,133,936.60 *Total economic impact is calculated by multiplying the total federal expenses times 7 (per our Auditor)	

Future Impact Plans (part of the 10 year plan)

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Story of the Month:

This month's featured story of the month comes from our Family Empowerment Program. We got a call from a person who was a victim of domestic violence. She fled her situation so she would have a better life, but when fleeing, she was unable to take her essentials with her. Our Family Empowerment Case Manager was able to purchase beds and other furniture for her and her children to have a place to sit and to lay their heads. She was also given gift cards to provide basic necessities for her and her children. We are proud of our team for helping people and changing lives every day!